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### Get Ready to Change the Way You Dial Your Local Calls!

To ensure a continuing supply of telephone numbers, the new 447 area code will be added to the area served by 217. This is known as an "Area Code Overlay."

### What is an area code overlay?

An overlay is the addition of another area code (447) to the same geographic region as an existing area code (217). An overlay does not require customers to change their existing area code or phone number.



#### Who will be affected?

The 217 area code generally covers the central region of the state, serving thirty-five counties, including large cities such as Springfield, Champaign-Urbana, Danville, Decatur, Jacksonville, and Quincy. The new 447 area code will serve the same geographic area currently served by the existing 217 area code.

#### What will be the new dialing procedure?

To complete local calls, the new dialing procedure requires callers to dial area code + telephone number or 1 + area code + telephone number. This means that all calls in the 217 area code that are currently dialed with seven digits will need to be dialed using area code + telephone number or 1 + area code + telephone number. The same dialing procedure will apply to telephone numbers assigned to the new 447 area code.

#### When will the change begin?

Effective August 29, 2020, you should begin using the new dialing procedures whenever you place a call from the 217 area code.

#### What will you need to do?

In addition to changing your dialing procedures, all services, automatic dialing equipment, or other types of equipment that are programmed to dial a 7-digit number will need to be reprogrammed to use the new dialing procedures. Some examples are life safety systems, PBXs, fax machines, Internet dial-up numbers, alarm and security systems or gates, speed dialers, call forwarding settings, voicemail services, etc. You may also want to check your business stationery or advertising materials to ensure the area code is included.

If you would like to know more, please call our office for more information: 309-776-3211

# What's HAPPENING



MTC long distance customers can enjoy FREE **CALLING** anywhere within the continental US all day Father's Day, June 21



Member Breakfasts are postponed until further notice.



Mark your Calendars! The MDTC 69th Annual Meeting is Wednesday, August 26th. (tentatively)



We're working in the SWAN CREEK and **SMITHSHIRE** exchanges to convert them over to our Fiber network!

# Our Board of DIRECTORS





Vice Chairman



LYNN



MORRISON



Lanny CARSON



**REYNOLDS** 



CHANCY







## Want to see if your phone plan is right for you?

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You might be able to save money by switching phone plans!



## Know what's **below**. Call before you dig.

# It's The Law!

**All Homeowners. Professionals & Government Agencies** 

> illinois1call.com It's a free service.



### 2020 Nominating Committee Selected

Members have been appointed by the board of directors to serve as the Nominating Committee for the 2020 Annual Membership Meeting in accordance with cooperative bylaws, Article IV, Section 5, Nominations.

District 5, Colchester: Jason Vyhnanek and Blake Reynolds

District 6, Blandinsville: Jan Thompson and David Whitman

District 7, Colusa/Lomax: Diana Bollin and JB Hunter

Directors whose terms expire in 2020: District 5, Colchester: Matt Reynolds District 6, Blandinsville: Mitchell Welsh District 7, Colusa/Lomax: Jay Morrison

## Exciting Things Are Coming!

We're updating our billing system to help us continue to best serve our members and customers! We have lots of exciting new changes coming your way, and we want to give you a sneak peak of a few of our favorite features:

SmartHub, our new mobile app, and our 24/7 bill pay phone number: 833-699-1832.

SmartHub is a web and mobile app that allows you to take control of all aspects of your customer account. Pay your bill, manage your use and contact us with service issues quickly and easily online or on your mobile device



Account





Issues





Receive Important **Updates** 

KEEP WATCHING FOR MORE INFORMATION COMING SOON!

Your Bill

### Calling All Community Events!

Please let us know if you're planning an upcoming event! We will add your event to our local Channel 2 for FREE and also publish the information in the Busy Line, the Community Calendar on Macomb.com, and possibly the homepage of Macomb.com. This is a great way for your event to reach others throughout the area.

For more information on advertising your event on our Local Channel 2, Macomb.com, or The Busy Line, call our office at 309-776-3211 or send an email to info@mdtc.net.

