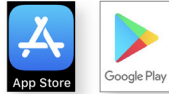## Overview

With the SmartHub mobile app, you can receive notifications from your SmartHub provider, pay your bills, report problems with your service, and contact your provider, all from your mobile device.

Getting started is easy – you just need to install the app and login. It's that simple.

Install SmartHub

Step 1: On your mobile device, open your app store application.

Step 2: Search for **SmartHub** in the search bar and look for the SmartHub icon. Follow the instructions to install the app on your device.
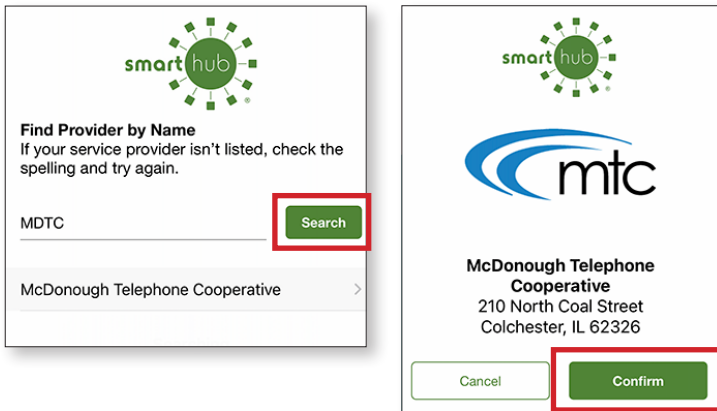
SmartHub
Productivity
★★★☆☆ 378

Step 3: Once the app installs, open it on your device.

Step 4: After SmartHub opens to the initial launch screen, tap the appropriate button to search for MTC by either **Location** or **Name**. Enter any information required.

By Location   By Name

Step 5: After the search results appear, tap McDonough Telephone Coop on the list presented. Then tap the **Confirm** button to confirm your choice of provider.
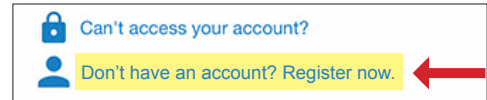
Find Provider by Name
If your service provider isn't listed, check the spelling and try again.

MDTC   Search

McDonough Telephone Cooperative

McDonough Telephone Cooperative
210 North Coal Street
Colchester, IL 62326

Cancel   Confirm

Step 6: When the SmartHub login screen appears, register your new account using the instructions that follow.
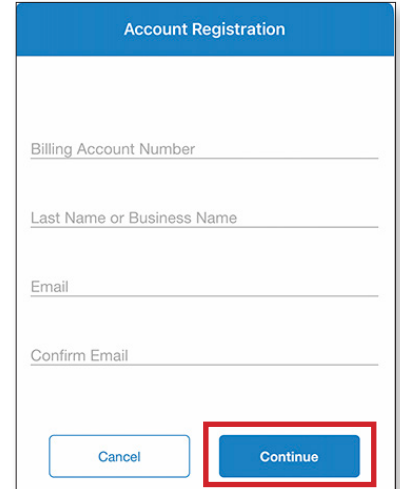
Register a SmartHub Account

If you already have a SmartHub account, you can simply login using your existing email address and password. If you don't have a registered SmartHub account, you can register using the steps below.

Step 1: From the SmartHub login screen, look for the link that says **Don't have an account? Register now.**

🔒 Can't access your account?
👤 Don't have an account? Register now.

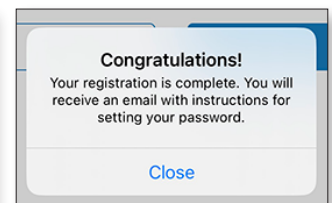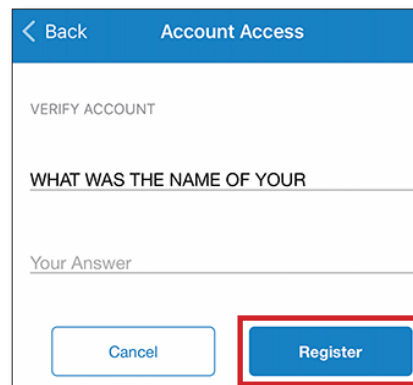**Step 2:** On the registration screen, fill in the following:

1. Account number *(found on your bill)*
2. Last name or company name *(exactly as it is on the bill)*
3. Type in an email address you'd like to associate with your SmartHub account
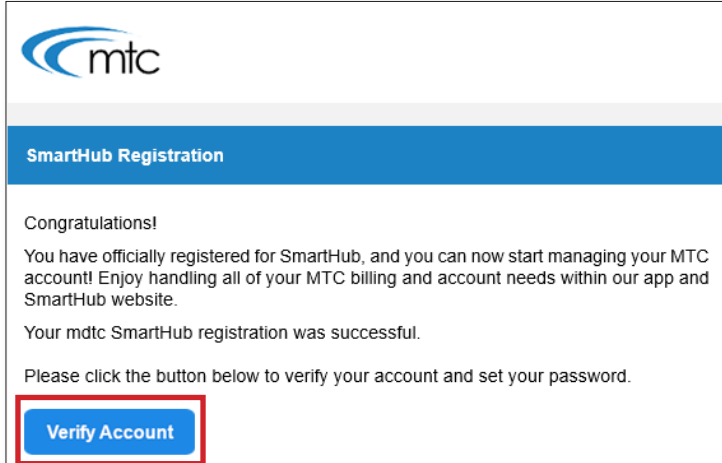   • confirm email

Click the **Continue** button.

Account Registration

Billing Account Number

Last Name or Business Name

Email

Confirm Email

Cancel   Continue

Step 3: On the security check screen, select a security question you will remember, and type in your answer.
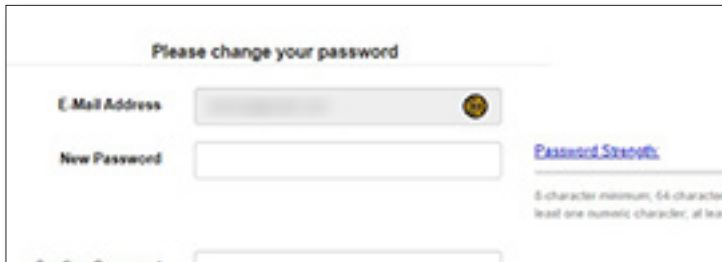
Click the **Register** button again.

◄ Back   **Account Access**

VERIFY ACCOUNT

WHAT WAS THE NAME OF YOUR

Your Answer

Cancel   Register

Congratulations!
Your registration is complete. You will receive an email with instructions for setting your password.

Close

Step 4: After you click the **Registration** button, you will receive an email asking you to "verify account" to the email that you registered with.
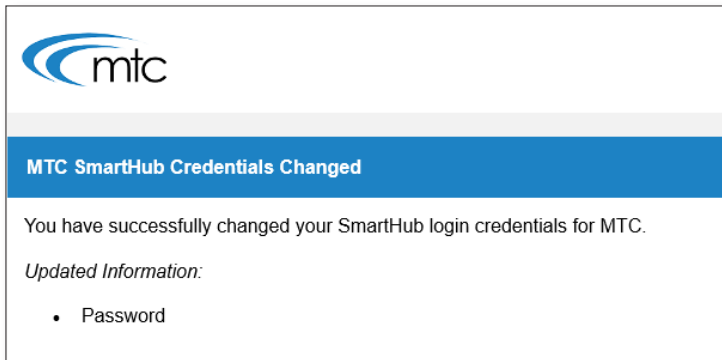

Step 5: At the SmartHub app login screen, use your email address that you registered with and create a **NEW PASSWORD** to set up your login.
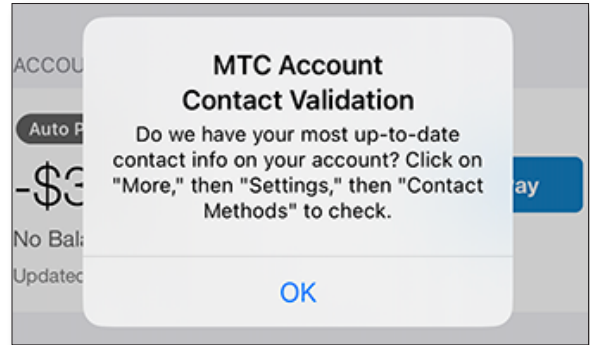
Click the **Sign In** button.

Step 6: You will receive a confirmation email saying that you've successfully changed your SmartHub Login credentials.

Step 7: During your first login, you will be prompted to confirm your contact information. Follow the steps in the prompt if you need to update a phone number or email on your MTC Account.

Congratulations! You have successfully installed the app and registered your SmartHub account.

Start to browse through the features to learn all of the ways that SmartHub can save you time and money!