


Understanding Your Bill



3 BILL AT A GLANCE 01/01/2008
JOHN AND JANE DOE

4 NO PAYMENTS RECEIVED
PREVIOUS BALANCE DUE 59.79

SUMMARY BY SERVICE TYPE

TELE CO-OPERATIVE NETWORKS, INC.	34.18
LONG DISTANCE	18.95
	3.72

5 CURRENT BILLING AMOUNT 56.85

6 TOTAL DUE: PLEASE PAY THIS AMOUNT 116.64

TELEPHONE NO: (111)222-9999 ACCOUNT NO: 1

Previous Bill	Payments/Adj	Current Billing	Total Due
\$59.79	\$0.00	\$56.85	\$116.64

2 MESSAGE CENTER
In this Message Center you will find information regarding your telephone bill. Please make sure to check here for useful information regarding your bill, changes to your services, or new features.

mtc

1 ACCOUNT DETAILS
This is where you will find your account number.

2 MESSAGE CENTER
This is where you will see announcements or special offers.

3 BILL AT A GLANCE
This provides a review of previous payments and current charges.


4 PREVIOUS BALANCE DUE
This is the amount due on last month's bill and reflects any payment or adjustment made before the 20th of the month.

5a TAXES, FEES, & SURCHARGES
Federal, state, and local governments mandate collection of a variety of taxes and surcharges. Some of the most common charges include those explained below.

6 CURRENT BILLING AMOUNT
Your new charges for the current month. You may see subtotals that include Sale Items and Charge Detail that will add up to this amount.


7 TOTAL DUE
The total due amount includes the previous balance and current charges.

Please return lower portion with your payment...retain upper portion for your records.
Please do not attach payment to the stub.



JOHN AND JANE DOE
123 MAIN ST
ANYTOWN IL 62323-0124

C-1 P-1 4 5




Address Change/Credit Card on Back

Payment Due	Total Due
01/26/2008	\$116.64

Enter Amount Paid

01/01/2009
19823
JOHN AND JANE DOE
ACCOUNT NO: 1
TELEPHONE NO: (111)222-9999

MCDONOUGH TELEPHONE COMPANY
210 NORTH COAL STREET
COLCHESTER IL 62326



5b TAXES, FEES, & SURCHARGES (CONT.)

FEDERAL UNIVERSAL SERVICE FUND
Supports the telecommunications needs of rural areas, low-income consumers, schools, libraries, and rural healthcare providers.

STATE RELAY SERVICES FUND
Collected to support the cost of specialized telecommunications equipment and services for people with hearing and/or speech impairment.

Your bill may also include...

Services you are billed for on a monthly basis, your plan's specific usage, your internet access plan, networking services and their appropriate charges, additional pages, a change of address form, and/or toll and long distance details.

COUNTY E911
A dedicated tax that supports emergency services with phone number and location identification.

CITY/TOWN FRANCHISE FEES
Collected on behalf of local governments to support the maintenance of local public rights of way.

STATE UNIVERSAL SERVICE FUND
State laws have set up State Universal Fund mechanisms. Fees collected are remitted to the Fund Administrator. Funds are distributed to eligible companies to help over the cost of local service rates.

STATE AND FEDERAL TAXES
Taxes assessed by the state and the federal government on telephone services.