

Lifeline Assistance

McDonough Telephone Cooperative offers Lifeline Assistance to eligible customers. Lifeline Assistance through federal (Lifeline) and state (Link-Up) programs provide eligible residential customers with a \$5.25 discount on monthly local phone service or a \$9.25 discount on monthly broadband internet service when selecting a speed package of 25/3 or greater and up to a \$35.00 credit towards installation of voice service. Exceptions may apply to the broadband internet speed package, please contact McDonough Telephone Cooperative to inquire. Lifeline Assistance is available to all residential customers who meet the following requirements:

- Customers, their dependents, or their household must be participants in one of the following programs: Medicaid, SNAP, Supplemental Security Income (SSI), federal public housing assistance (Section 8) or the Veteran's or Survivor's Pension Benefit.
- In addition, a customer may be eligible if his or her household income is at or below 135% of the Federal Poverty Guidelines.

To apply for Lifeline Assistance, please contact McDonough Telephone Cooperative at (309) 776-3211. Lifeline customers must annually recertify their continued eligibility by the anniversary of their service initiation date.