

How To Manage Your Home Internet with SmartHub (Mobile)

With MTC's Advanced Wi-Fi and SmartHub, it's easy to manage your Wi-Fi network and in-home devices.

Here is how to start using the Advanced Wi-Fi management features on your account using your mobile device. These features are only available to customers that have MTC's Advanced Wi-Fi router and service.

Step 1: From the SmartHub Home Screen, click the "Manage Devices" white section in the middle of the screen.



Step 4: When accessing "Parental Controls" after selecting a device from the "Connected Devices" screen, tap the "Disable Internet Access" button to turn off that device's Wi-Fi connection, or set up usage hour parameters in the "From" and "To" boxes.



Step 2: On the following "Manage Devices" screen, view the Advanced Wi-Fi options:



 Alerts: See any connected devices alerts from your router

 Connected Devices: See and manage each of the devices connected to your network

 WiFi Settings: Manage your Wi-fi name, settings, & guest network

 Speed Test: Run a speed test on your ROUTER (not your device) to get a true speed test result

 Reboot Router: Reboot your router - WARNING: all devices connected will be temporarily disconnected



Step 5: On the "Speed Test" option, hit the "Run Speed Test" button to run a speed test directly on your router.

Step 3: Next, click on the "Connect Devices" option to pull up all of the devices connected to your Wi-Fi. To manage each device, click on the device to pause the device's connection, access parental controls, or hide the device from the network.





Step 6: On the "Wi-Fi settings" option, check on the two 2.4 and 5 GHZ networks, set up the Wi-Fi network name (SSID), and the password for the network under the SSID network name.

Easily enable a guest network by touching the "Enable" button in the "Guest Network" box.



If you have any additional questions on your MTC Advanced Wi-Fi service and using SmartHub to manage your connection, call our office at 309-776-3211.