Step 1: Visit: **MDTC.SMARTHUB.COOP.** From the SmartHub login screen, click on **Sign up to access our Self Service site**.
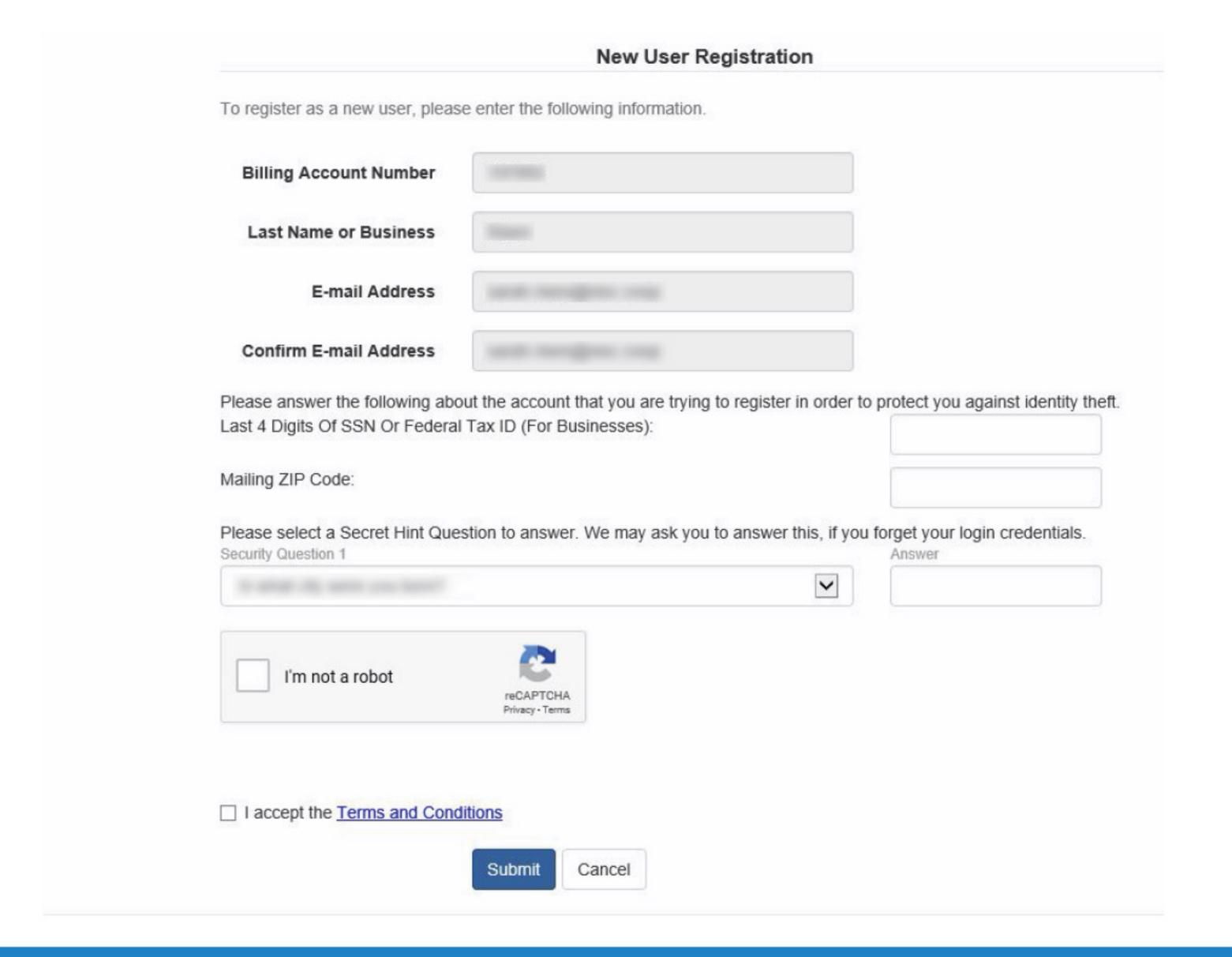

Step 2: Enter the following information:
- Your account number *(omit leading zeros and dash; i.e. old Account number: 0009999-9 new: 99999)*
- Your last name or business name as it appears on your bill
- The email you want to use for your SmartHub account

Then click **Submit**

Step 3: Enter the requested account information in order to verify your identity. Answers must match account info exactly.

Then click **Submit**
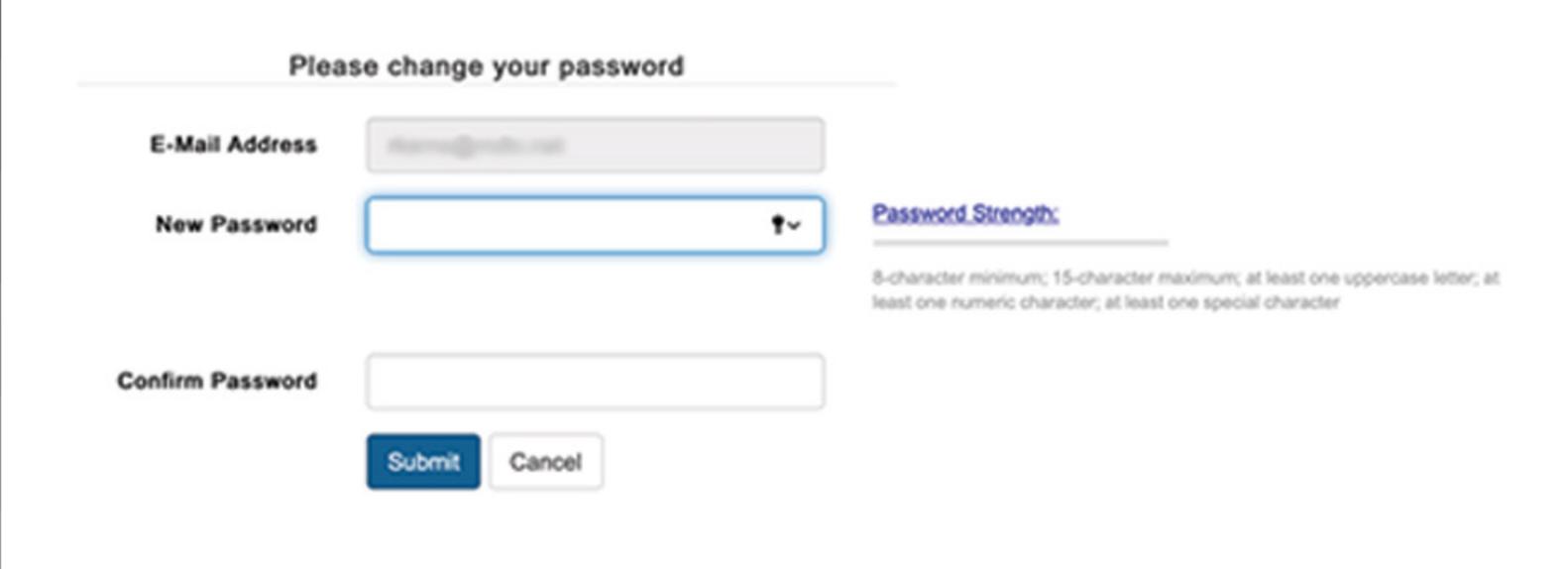

Step 4: If successful, you'll get a notification like this.

Step 5: You will receive an email with a 'Verify Account' button. Click the button to access our SmartHub page.

Step 6: On the SmartHub page, enter and verify a new password for your account.

Step 7: The first time you log in, you'll be prompted to 'Turn off paper bills.'

Congratulations! You are now logged into SmartHub.

How Do I Pay my Bill?
Online: mdtc.smarthub.coop
By Phone: 833-699-1832
Through SmartHub: Free app on your smartphone/tablet
Through the Mail: Same mailing address or come to our office.

When is my bill due?
Your bill is still due on the 15th of the month! Credit Card payments will still automatically be taken out on the 1st of the month, and ACH will still be taken out on the 15th.

How Do I Report Troubles?
Online: mdtc.smarthub.coop
By Phone: 309-776-3214
Through SmartHub: Free app on your smartphone/tablet or come to our office.

Is my Account Number the same?
Yes! Your account number is still the same. If you don't remember your account number, you can look in the top right corner of your monthly bill. To register your SmartHub account, omit leading zeros and dash; i.e. old Account number: 0009999-9 new: 99999.

SMART MANAGEMENT.   **SMART** LIFE.   **SMART**HUB.